



Knob Noster R-VIII School District

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Dr. Jerrod Wheeler, Superintendent of Schools

Mr. Michael Cohron, Assistant Superintendent of Schools

Dr. Angela Rolofson, Director, Student Services

Our Mission Is Student Success

Date: March 27, 2020
To: Knob Noster Public Schools Community
From: Superintendent Jerrod Wheeler
RE: Covid-19 Update (13) – Student Device Pick-up and Repair **Tomorrow Morning**

Dear Knob Noster Public Schools Community,

I want to send a big thank you to those families who participated in the Virtual Back to School meetings this evening. We continue to collect feedback from all teachers who held meetings this evening, and at this time, it appears our first virtual meetings were highly successful.

We are collecting and analyzing participation rates, connectivity issues, dropped sessions, perceptions, concerns, and other feedback from those teachers who hosted meetings, all of which will be used to improve our approach as we move into next week. Again, on behalf of our team, thank you for making tonight a tremendous success and thank you for providing feedback to help us improve our services and plan moving forward.

Following tonight's meetings, we are aware that approximately 30 families still have student devices at school and we also have a couple dozen laptop repair issues that have been reported. **To respond to these issues, the Knob Noster Technology Team will be available at Knob Noster High School Saturday, March 28 from 8:00 to 12:00.** They will again offer a drive through service to assist you with these needs. Please take advantage of this extended service period as we head into next week. This is critical for your child's learning next week. We send another big thank you to this amazing team working behind the scenes!

If you were unable to view last night's Virtual Town Hall Meeting, the recording is available on our district [Facebook page](#) or on our website with Covid-19 archived communications which may be accessed by [clicking here](#).

As a reminder, below are our Hotlines for service issues:

Technology – Mrs. Amy Wellman – awellman@knr8.net

Please direct all questions, requests, repairs, device return inquiries to this address.

Education – Individual Teachers - Building Principals

Please direct questions specific to your child's education to the appropriate teacher. Likewise, questions that relate to a specific building may be directed to the building principal.

General Troubleshooting or Questions – Mrs. Charity Hatcher – chatcher@knr8.net

Please direct all other troubleshooting / questions / issues etc. to this address.

As always, we appreciate your partnership and understanding as we work together to serve our students and community. Please reach out to our team if we may be of assistance.

Very Respectfully,

Jerrod H. Wheeler, Ed.D.

Superintendent of Schools